

Academy of Certified Human Resource Professionals Ltd.

Regus Suites, 17th Floor, JKUAT Towers, Kenyatta Avenue,

P. O. Box 18582 - 00100, Nairobi, Kenya.

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NITA: NITA/TRN/1234

Using KPIs to Manage Performance Training

Date	Time	Duration Venue		CPD	Cost (Excl. VAT)PP	
11th Mar, 2023	8:30 AM-11:30 AM	3 Hour(s)	Webinar, Zoom	1	1,500.00	

Course Overview

IHRM: C00259

Using KPIs (Key Performance Indicators) is a great way to manage performance and keep track of the progress of any project or process. KPIs provide an objective measure of performance, and allow businesses to identify areas where improvement is needed and help them focus their resources on those areas. A few examples of KPIs that can be used to manage performance include customer satisfaction, time to complete tasks, quality of output, cost per unit and revenue per sale. By tracking and analysing these indicators, businesses are able to identify trends and problems in their performance, which can help them devise strategies to improve overall efficiency.

Course Objectives

By the end of this program, participants will be able to;

- Understand what KPIs are, their misinterpretation and misapplication
- Appreciate why KPIs are necessary and beneficial to organizations
- Learn how to create relevant and effective KPIs from KRIs (CSF).
- Learn how to implement a KPI system successfully
- Effectively manage a KPI measurement system

Target Groups

This training is suitable to a wide range of professionals but will greatly benefit;

- Managers and supervisors responsible for team performance.
- Human Resource Managers
- HR Business Partners
- People Managers
- HR Executives

Video Link(s)

Module Title	Video Link	
Using KPIs to Manage Performance	https://www.youtube.com/watch?v=7DTUsXzGm5w	

PenPilsathitu CHRP. Den PN Gathitu Secretary General

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NOM	INEE DETAILS							
We wi	ish to Nominate our employee(s)	listed	below to at	ttend the above	training:			
#	NAME			EMAIL ADDRESS		TELEPHONE		
NOM	INATION AUTHORIZATION &	k FUNI	DING CON	IFIRMATION				
I, the undersigned, authorize this nomination and confirm that funds are available for this training.								
Name of Authorizer:								
Position:								
Mobile Phone No.: Email Address:								
Organization KRA PIN: Signature:								
Date: Stamp:								
Email this document to <u>admin@achrp.org</u>								

NB: No credit facilities. Full payment is required before participation.