

#### Academy of Certified Human Resource Professionals Ltd.

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### **Emotional Intelligence at the Workplace Training**

Date	Venue	CPD	Cost (Excl. VAT)PP	Registration Link
16th Nov, 2024	Webinar	1	1,500.00	Register Here

#### **Course Overview**

This webinar is designed to help you understand and improve your emotional intelligence (EI) at work. You will learn how to use the five realms of EI: the intrapersonal realm, the interpersonal realm, the adaptability realm, the stress management realm, and the general mood realm, to enhance your self-awareness, self-regulation, social awareness, and social skills.

# **Course Objectives**

### By the end of this program, participants will be able to:

- Define EI and its importance and benefits for work performance and well-being
- Identify the five realms of EI and their components and indicators
- Assess your EI using various tools and methods, such as self-assessment, feedback, and reflection
- Apply various strategies and techniques to improve your EI in the five realms, such as self-talk, empathy, problem-solving, relaxation, and gratitude
- Use your EI to communicate effectively, build relationships, manage conflicts, cope with stress, and foster positive emotions at work

# **Target Groups**

## This training is suitable to a wide range of professionals but will greatly benefit;:

- HR Professionals
- People Managers
- HR Executives

#### Zoom Credentials

Webinar Link	Meeting ID	Password
https://us02web.zoom.us/j/86511587877?pwd=eTkWy3EBdquxLVavF8RJIDPb2bNu5a.1	865 1158 7877	836233

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